## Last updated September 13, 2023

Thank you for visiting <u>COOLBREEZEAERIALS.COM</u>. Please read this Privacy Policy carefully before using the

https://www.coolbreezeaerials.com. This privacy notice for Cool Breeze Aerials, LLC ("Company," "we," "us," or "our") describes how and why we might collect, store, use, and/or share ("process") your information when you use our services ("Services"), such as when you:

- Visit our Website at <a href="https://www.coolbreezeaerials.com">https://www.coolbreezeaerials.com</a> or any website that links to this privacy notice. Engage with us in other related ways, including any sales, marketing, or events.
- Questions or concerns? Reading this privacy notice will help you understand your privacy rights and choices. If you disagree with our policies and practices, please do not use our Services. If you still have any questions or concerns, please contact at <u>info@coolbreezeaerials.com</u>

# SUMMARY OF KEY POINTS

This summary provides key points from our privacy notice, but you can find more details about these topics in its corresponding section.

- What personal information do we process? When you visit, use, or navigate our Services, we may process personal information depending on how you interact with Cool Breeze Aerials, LLC and the Services, your choices, and the products and features you use.
- Do we process any sensitive personal information? We may process sensitive personal information when necessary with your consent or as otherwise permitted by applicable law.
- Do you receive any information from third parties? We do not accept any information from third parties.

- How do you process my information? We process your information to provide, improve, and administer our Services, communicate with you for security and fraud prevention, and comply with the law. We may also process your information for other purposes with your consent. We process your data only when we have a valid legal reason to do so.
- In what situations and with which types of parties do we share personal information? We may share information in specific situations and with specific categories of third parties.
- How do we keep your information safe? We have organizational and technical processes and procedures in place to protect your personal information. However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information.
- What are your rights? Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information.
- How do I exercise my rights? The easiest way to exercise your rights is by filling out our data subject request form at <u>info@coolbreezeaerials.com</u> or contacting us. We will consider and act upon any request in accordance with applicable data protection laws.

## 1. WHAT INFORMATION DO WE COLLECT?

# Personal information you disclose to us

In Short: We collect personal information that you provide to us.

We collect personal information that you voluntarily provide us when you express an interest in obtaining information about us or our products and Services, when you participate in activities on the Services, or when you contact us.

**Personal Information Provided by You.** The personal information we collect depends on the context of your interactions with us and the Services, your choices, and the products and features you use. The personal information we collect may include the following:

- names
- phone numbers
- email addresses
- mailing addresses
- job titles
- contact preferences
- billing addresses
- Debit/credit card numbers
- pt. 107 license information
- mission addresses

**Sensitive Information**. When necessary, with your consent or as otherwise permitted by applicable law, we process the following categories of sensitive information:

• financial data

**Payment Data.** We may collect data necessary to process your payment if you make purchases, such as your payment instrument number (such as a credit card number) and the security code associated with your payment instrument. All payment data is stored by Stripe and Gravity Forms. You may find their privacy notice links here:

• <u>https://stripe.com/privacy</u>

<u>https://www.gravityforms.com/privacy/#:~:text=Gravityforms.com%</u>
<u>20collects%20some%20personal</u>

All personal information you provide must be true, complete, and accurate, and you must notify us of any changes to such personal information.

# Information automatically collected

In Short: Some information — such as your Internet Protocol (IP) address and/or browser and device characteristics — is collected automatically when you visit our Services.

We automatically collect certain information when you visit, use, or navigate the Services. This information does not reveal your specific identity (like your name or contact information). Still, it may include device and usage information, such as your IP address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about how and when you use our Services, and other technical information. This information is primarily needed to maintain the security and operation of our Services and for our internal analytics and reporting purposes. This Website uses Google Analytics to collect information about you and your behaviors. If you want to opt out of Google Analytics, please visit <u>https://tools.google.com/dlpage/gaoptout/</u>.

Like many businesses, we also collect information through cookies and similar technologies.

The information we collect includes:

 Log and Usage Data. Log and usage data is service-related, diagnostic, usage, and performance information our servers automatically collect when you access or use our Services, which we record in log files. Depending on how you interact with us, this log data may include your IP address, device information, browser type, and settings and information about your activity in the Services (such as the date/time stamps associated with your usage, pages, and files viewed, searches, and other actions you take such as which features you use), device event information (such as system activity, error reports (sometimes called "crash dumps"), and hardware settings).

- Device Data. We collect device data such as information about your computer, phone, tablet, or other device you use to access the Services. Depending on the device used, this device data may include information such as your IP address (or proxy server), device and application identification numbers, location, browser type, hardware model, Internet service provider and/or mobile carrier, operating system, and system configuration information.
- Location Data. We collect location data, such as information about your device's location, which can be either precise or imprecise. How much information we collect depends on the type and settings of the device you use to access the Services. For example, we may use GPS and other technologies to collect geolocation data that tells us your current location (based on your IP address). You can opt out of allowing us to collect this information either by refusing access to the information or by disabling your Location setting on your device. However, if you choose to opt-out, you may not be able to use certain aspects of the Services.

#### 2. HOW DO WE PROCESS YOUR INFORMATION?

In Short: We process your information to provide, improve, and administer our Services, communicate with you for security and fraud prevention, and comply with the law. We may also process your information for other purposes with your consent. We process your personal information for a variety of reasons, depending on how you interact with our Services, including:

- To deliver and facilitate the delivery of services to the user. We may process your information to provide you with the requested service.
- To respond to user inquiries/and offer support to users. We may process your information to respond to your inquiries and solve any potential issues you might have with the requested service.
- To send administrative information to you. We may process your information to send you details about our products and services, changes to our terms and policies, and other similar information.
- To fulfill and manage your orders. We may process your information to execute and manage your orders, payments, returns, and exchanges made through the Services.
- To enable user-to-user communications. We may process your information if you choose to use any of our offerings that allow for communication with another user.
- To request feedback. We may process your information when necessary to request feedback and contact you about using our Services.
- To send you marketing and promotional communications. We may process the personal information you send us for our marketing purposes if this is in accordance with your marketing preferences. You can opt out of our marketing emails at any time. For more information, see section 9 below.
- To deliver targeted advertising to you. We may process your information to develop and display personalized content and advertising tailored to your interests, location, and more.
- To protect our Services. We may process your information as part of our efforts to keep our Services safe and secure, including fraud monitoring and prevention.

- To identify usage trends. We may process information about how you use our Services to understand better how they are being used so we can improve them.
- To determine the effectiveness of our marketing and promotional campaigns. We may process your information to understand better how to provide marketing and promotional campaigns that are most relevant to you.
- To save or protect an individual's vital interest. We may process your information when necessary to save or protect an individual's vital interest, such as to prevent harm.

# 3. WHAT LEGAL BASES DO WE RELY ON TO PROCESS YOUR INFORMATION?

In Short: We only process your personal information when we believe it is necessary. We have a valid legal reason (i.e., legal basis) to do so under applicable law, like with your consent, to comply with laws, to provide you with services to enter into or fulfill our contractual obligations, to protect your rights, or to fulfill our legitimate business interests.

# This section applies to you if you are in the EU or UK.

The General Data Protection Regulation (GDPR) and UK GDPR require us to explain the valid legal bases we rely on to process your personal information. As such, we may depend on the following legal grounds to process your personal information:

- Consent. We may process your information if you have permitted us (i.e., consent) to use your data for a specific purpose. You can withdraw your consent at any time.
- Performance of a Contract. We may process your personal information when we believe it is necessary to fulfill our contractual

obligations to you, including providing our Services or at your request before entering into a contract with you.

- Legitimate Interests. We may process your information when it is reasonably necessary to achieve our legitimate business interests, and those interests do not outweigh your interests and fundamental rights and freedoms. For example, we may process your personal information for some of the purposes described:
  - Send users information about special offers and discounts on our products and services.
  - Develop and display personalized and relevant advertising content for our users.
  - Analyze how our services are used so we can improve them to engage and retain users.
  - Support our marketing activities
  - Diagnose problems and/or prevent fraudulent activities
  - Understand how our users use our products and services so we can improve user experience
- Legal Obligations. We may process your information where we believe it is necessary to comply with our legal obligations, such as cooperating with a law enforcement body or regulatory agency, exercising or defending our legal rights, or disclosing your information as evidence in litigation in which we are involved.
- Vital Interests. We may process your information where we believe it is necessary to protect your vital interests or the vital interests of a third party, such as in situations involving potential threats to the safety of any person.

# If you are located in Canada, this section applies to you.

We may process your information if you have given us specific permission (i.e., express consent) to use your personal data for a

particular purpose or in situations where your authorization can be inferred (i.e., implied consent). You can withdraw your consent at any time.

- In some exceptional cases, we may be legally permitted under applicable law to process your information without your consent, including, for example:
- If collection is clearly in the interests of an individual and consent cannot be obtained in a timely way
- For investigations, fraud detection, and prevention
- For business transactions, provided certain conditions are met
- If it is contained in a witness statement and the collection is necessary to assess, process, or settle an insurance claim
- For identifying injured, ill, or deceased persons and communicating with next of kin
- If we have reasonable grounds to believe an individual has been, is, or may be a victim of financial abuse
- If it is reasonable to expect collection and use with consent would compromise the availability or the accuracy of the information, the collection is reasonable for purposes related to investigating a breach of an agreement or a contravention of the laws of Canada or a province.
- If disclosure is required to comply with a subpoena, warrant, court order, or rules of the court relating to the production of records
- If it was produced by an individual in the course of their employment, business, or profession, and the collection is consistent with the purposes for which the information was created.
- If the collection is solely for journalistic, artistic, or literary purposes
- If the information is publicly available and is specified by the regulations

# 4. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?

In Short, We may share information in specific situations described in this section and/or with the following categories of third parties.

Vendors, Consultants, and Other Third-Party Service Providers. We may share your data with third-party vendors, service providers, contractors, or agents ("third parties") who perform services for us or on our behalf and require access to such information to do that work. We have contracts with our third parties designed to help safeguard your personal information. This means they cannot do anything with your personal information unless we have instructed them to do it. They will also not share your personal information with any organization apart from us. They also commit to protect the data they hold on our behalf and to retain it for the period we instruct. The categories of third parties we may share personal information with are as follows:

- Ad Networks
- Retargeting Platforms
- Data Analytics Services
- Order Fulfillment Service Providers
- Sales & Marketing Tools

## 5. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

In Short, We may use cookies and other tracking technologies to collect and store your information.

## **Cookies and Similar Technologies:**

"Cookies" are pieces of information that a service may place on your computer to facilitate and enhance your communication and interaction

with that service. Many services use cookies for these purposes. We may use cookies (and similar items such as clear gifs, web beacons, tags, etc.) on our Service to customize your visit and for other purposes to make your visit more convenient or to enable us to enhance our Service. We may also use and place cookies (and similar items) on your computer from our third-party service providers in connection with the Service, such as an analytics provider that helps us manage and analyze Service usage, as described more fully below. In addition, our advertisers and business partners may set cookies and similar items on your computer when you use our Service. You may stop or restrict the placement of cookies on your computer or flush them from your browser by adjusting your web browser preferences, in which case you may still use our Service. Still, it may interfere with some of its functionality. We do not use Cookies and similar items to automatically retrieve personally identifiable information from your computer without your knowledge.

If you delete your cookies, change browsers, or use a different cookie, our cookie (or an opt-out cookie) may no longer work, and you will have to reinput (or opt-out) again.

#### **Automatically Collected Information:**

When you access the Service or open one of our HTML emails, we may automatically record certain information from your system using cookies and other tracking technologies. This "automatically collected" information may include Internet Protocol address ("IP Address"), a unique user ID, device type, device identifiers, browser types and language, referring and exit pages, platform type, version of software installed, system type, the content and pages that you access on the Service, the number of clicks, the amount of time spent on pages, the dates and times that you visit the Service, and other similar information. Depending on the law of your country of residence, your IP address may legally be considered personally identifiable information.

## **Analytics and Conversion Tracking:**

We use analytics services that use cookies, javascript, and similar technologies to help us analyze how users use the Service. The information generated by these services about your use of the Service (including your IP address or a truncated version of your IP address) is transmitted to and stored by analytics service providers on their servers. Those service providers will use this information to evaluate your and other users' use of the Service, compile reports for us on website activity, and provide other services relating to website activity and Internet usage.

We may collect information about your computer, including your IP address, operating system, and browser type, for system administration and to create reports. This is statistical data about our users' browsing actions and patterns and does not identify any individual.

We use cookies on our site for Google Analytics. Google Analytics is a web analytics tool that helps website owners understand how visitors engage with their Websites. Google Analytics customers can view a variety of reports about how visitors interact with their Website so that they can improve it.

Like many services, Google Analytics uses first-party cookies to track visitor interactions, as in our case, where they are used to collect information about how visitors use our site. We then use the information to compile reports and to help us improve our site.

Cookies contain information that is transferred to your computer's hard drive. These cookies are used to store information, such as when the

current visit occurred, whether the visitor has been to the site before, and what site referred the visitor to the web page.

Google Analytics collects information anonymously. It reports website trends without identifying individual visitors. You can opt out of Google Analytics without affecting how you visit our site – For more information on opting out of being tracked by Google Analytics across all websites you use, visit <u>https://tools.google.com/dlpage/gaoptout</u>.

We also use Google conversion tracking and/or similar services to help us understand your and other users' use of the Service.

#### Please

see <u>https://support.google.com/adwords/answer/1722022?hl=en</u> for more information about conversion tracking provided by Google.

#### 6. HOW LONG DO WE KEEP YOUR INFORMATION?

In Short: We keep your information for as long as necessary to fulfill the purposes outlined in this privacy notice unless otherwise required by law.

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy notice unless a more extended retention period is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this notice will require us to keep your personal information for more than one year.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize such information, or, if this is not possible (for example, because your personal data has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

## 7. HOW DO WE KEEP YOUR INFORMATION SAFE?

In Short: We aim to protect your personal information through organizational and technical security measures.

We have implemented appropriate and reasonable technical and organizational security measures designed to protect the security of any personal information we process. However, despite our safeguards and efforts to secure your information, no electronic transmission over the Internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information. Although we will do our best to protect your personal information, transmission of personal information to and from our Services is at your own risk. You should only access the Services within a secure environment.

## 8. DO WE COLLECT INFORMATION FROM MINORS?

In Short, We do not knowingly collect data from or market to children under 18 years of age.

We do not knowingly solicit data from or market to children under 18 years of age. By using the Services, you represent that you are at least 18 or the parent or guardian of such a minor and consent to such minor dependent's use of the Services. If we learn that personal information from users less than 18 years of age has been collected, we will deactivate the account and take reasonable measures to delete such data from our records promptly. If you become aware of any data we may have collected from children under the age of 18, please get in touch with us at info@coolbreezeaerials.com

# 9. WHAT ARE YOUR PRIVACY RIGHTS?

In Short: In some regions, such as the European Economic Area (EEA), United Kingdom (UK), and Canada, you have rights that allow you greater access to and control over your personal information. You may review, change, or terminate your account at any time.

You have certain rights under applicable data protection laws in some regions (like the EEA, UK, and Canada). These may include the right (i) to request access and obtain a copy of your personal information, (ii) to request rectification or erasure, (iii) to restrict the processing of your personal information, and (iv), if applicable, to data portability. In certain circumstances, you may also have the right to object to processing your personal information. You can make such a request by contacting us using the contact details provided in section 13 below.

We will consider and act upon any request in accordance with applicable data protection laws.

Suppose you are located in the EEA or UK, and you believe we are unlawfully processing your personal information. In that case, you also have the right to complain to your local data protection supervisory authority. You can find their contact details here: <u>https://ec.europa.eu/justice/data-</u> protection/bodies/authorities/index\_en.htm.

If you are located in Switzerland, the contact details for the data protection authorities are available here: <u>https://www.edoeb.admin.ch/edoeb/en/home.html</u>.

Withdrawing your consent: If we rely on your consent to process your personal information, which may be express and/or implied consent, depending on the applicable law, you can withdraw your consent at any time. You can withdraw your consent anytime by contacting us using the contact details provided in section 13 below.

However, please note that this will not affect the lawfulness of the processing before its withdrawal, nor when applicable law allows, will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent.

Opting out of marketing and promotional communications: You can unsubscribe from our marketing and promotional communications at any time by Responding "STOP RECEIVING COMMUNICATIONS" or "UNSUBSCRIBE" to Communications or by contacting us using the details provided in section 13 below. You will then be removed from the marketing lists. However, we may still communicate with you — for example, to send you service-related messages necessary for your account's administration and use, respond to service requests, or for other non-marketing purposes.

Cookies and similar technologies: Most Web browsers are set to accept cookies by default. If you prefer, you can usually set your browser to remove cookies and reject cookies. If you choose to remove cookies or reject cookies, this could affect certain features or services of our Services. To opt out of interest-based advertising by advertisers on our Services, visit <u>https://www.aboutads.info/choices/</u>.

#### **10. CONTROLS FOR DO-NOT-TRACK FEATURES**

Most web browsers, mobile operating systems, and mobile applications include a Do-Not-Track ("DNT") feature or setting you can activate to signal your privacy preference and not to have data about your online browsing activities monitored and collected. No uniform technology standard for recognizing and implementing DNT signals has been finalized at this stage. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this privacy notice.

# 11. DO CALIFORNIA RESIDENTS HAVE SPECIFIC PRIVACY RIGHTS?

In Short: Yes, if you are a resident of California, you are granted specific rights regarding access to your personal information.

California Civil Code Section 1798.83, also known as the "Shine The Light" law, permits our users who are California residents to request and obtain from us, once a year and free of charge, information about categories of personal data (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing using the contact information provided below.

If you are under 18, reside in California, and have a registered account with Services, you have the right to request the removal of unwanted data that you publicly post on the Services. To request removal of such data, please get in touch with us using the contact information provided below and include the email address associated with your account and a statement that you reside in California. We will ensure the data is not publicly displayed on the Services, but please be aware that the data may be partially removed from all our systems (e.g., backups, etc.).

## **CCPA** Privacy Notice

The California Code of Regulations defines a "resident" as:

Every individual who is in the State of California for other than a temporary or transitory purpose and

Every individual who is domiciled in the State of California who is outside the State of California for a temporary or transitory purpose

All other individuals are defined as "non-residents."

If this definition of "resident" applies to you, we must adhere to certain rights and obligations regarding your personal information.

# What categories of personal information do we collect?

We may have collected the following categories of personal information in the past twelve (12) months:

- Identifiers: Contact details, such as real name, alias, postal address, telephone or mobile contact number, unique personal identifier, online identifier, Internet Protocol address, email address, and account name
- Personal information categories listed in the California Customer Records statute: Name, contact information, education, employment, employment history, and financial information
- Internet or other similar network activity: Browsing history, search history, online behavior, interest data, and interactions with our and other websites, applications, systems, and advertisements
- Geolocation data: Device location
- Professional or employment-related information: Business contact details to provide you with our services at a business level or job title, work history, and professional qualifications if you apply for a job with us

We may also collect other personal information outside of these categories in instances where you interact with us in person, online, or by phone or mail in the context of:

• Receiving help through our customer support channels;

- Participation in customer surveys or contests; and
- Facilitation in the delivery of our Services and to respond to your inquiries.

#### How do we use and share your personal information?

Cool Breeze Aerials, LLC collects and shares your personal information through Targeting cookies/Marketing cookies.

.More information about our data collection and sharing practices can be found in this privacy notice.

You may contact us by email at <u>info@coolbreezeaerials.com</u> or refer to the contact details at the bottom of this document.

If you are using an authorized agent to exercise your right to opt out, we may deny a request if the authorized agent does not submit proof that they have been validly authorized to act on your behalf.

#### Will your information be shared with anyone else?

We may disclose your personal information with our service providers pursuant to a written contract between us and each service provider. Each service provider is a for-profit entity that processes the information on our behalf.

We may use your personal information for our business purposes, such as undertaking internal research for technological development and demonstration. This is not considered to be the "selling" of your personal information.

Cool Breeze Aerials, LLC has not sold any personal information to third parties for a business or commercial purpose in the preceding twelve (12) months. Cool Breeze Aerials, LLC has disclosed the following categories of personal information to third parties for a business or commercial purpose in the preceding twelve (12) months:

- Category A. Identifiers include contact details like your real name, alias, postal address, telephone or mobile contact number, unique personal identifier, online identifier, Internet Protocol address, email address, and account name.
- Category B. Personal information, as defined in the California Customer Records law, such as your name, contact information, education, employment, employment history, and financial information.
- Category F. Internet or other electronic network activity information includes browsing history, search history, online behavior, interest data, and interactions with our and other websites, applications, systems, and advertisements.
- Category G. Geolocation data, such as device location.

The categories of third parties to whom we disclosed personal information for a business or commercial purpose can be found under section 4.

## Your rights concerning your personal data

# **Right to request deletion of the data — Request to delete**

You can ask for the deletion of your personal information. Suppose you ask us to delete your personal information. In that case, we will respect your request and delete your personal information, subject to certain exceptions provided by law, such as (but not limited to) the exercise by another consumer of their right to free speech, our compliance requirements resulting from a legal obligation, or any processing that may be required to protect against illegal activities.

## **Right to be informed — Request to know**

Depending on the circumstances, you have a right to know:

- whether we collect and use your personal information;
- the categories of personal information that we collect;
- the purposes for which the collected personal information is used;
- whether we sell your personal information to third parties;
- the categories of personal information that we sold or disclosed for a business purpose;
- the categories of third parties to whom the personal information was sold or disclosed for a business purpose; and
- the business or commercial purpose for collecting or selling personal information.

In accordance with applicable law, we are not obligated to provide or delete consumer information that is de-identified in response to a consumer request or to re-identify individual data to verify a consumer request.

# **Right to Non-Discrimination for the Exercise of a Consumer's Privacy Rights**

We will not discriminate against you if you exercise your privacy rights.

#### **Verification process**

Upon receiving your request, we will need to verify your identity to determine that you are the same person about whom we have the information in our system. These verification efforts require us to ask you to provide information so that we can match it with the information you have previously provided us. For instance, depending on the type of request you submit, we may ask you to provide certain information so that we can match the information we already have on file, or we may contact you through a communication method (e.g., phone or email) that you have previously provided to us.

We may also use other verification methods as the circumstances dictate.

We will only use the personal information provided in your request to verify your identity or authority to make the request. To the extent possible, we will avoid requesting additional information from you for verification. However, we cannot verify your identity from our maintained information. In that case, we may request that you provide additional information to verify your identity and for security or fraud prevention. We will delete such other information as soon as we finish verifying you.

## **Other privacy rights**

- You may object to the processing of your personal information.
- You may request correction of your data if it is incorrect or no longer relevant or ask to restrict the processing of the information.
- You can designate an authorized agent to make a request under the CCPA on your behalf. We may deny a request from an authorized agent that does not submit proof that they have been validly authorized to act on your behalf in accordance with the CCPA.
- You may request to opt out from future selling of your personal information to third parties. Upon receiving an opt-out request, we will act upon the request as soon as feasibly possible, but no later than fifteen (15) days from the request submission date.
- To exercise these rights, contact us by email at <u>info@coolbreezeaerials.com</u> or by referring to the contact details at the bottom of this document. If you have a complaint about how we handle your data, we would like to hear from you.

# 12. DO WE MAKE UPDATES TO THIS NOTICE?

In Short: Yes, we will update this notice to comply with relevant laws.

We may update this privacy notice from time to time. The updated version will be indicated by an updated "Revised" date, and the updated version will be effective as soon as it is accessible. If we make material changes to this privacy notice, we may notify you by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this privacy notice frequently to be informed of how we are protecting your information.

# 13. HOW CAN YOU CONTACT US ABOUT THIS NOTICE?

If you have questions or comments about this notice, you may email us at <u>info@coolbreezeaerials.com</u> or by post to:

Cool Breeze Aerials, LLC 3508 Southern Ginger Drive Indian Trail, NC United States

# 14. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?

Based on the applicable laws of your country, you may have the right to request access to the personal information we collect from you, change that information, or delete it in some circumstances. To request to review, update, or delete your personal information, please submit a request form by clicking <u>here</u>.